Annexure C

Format for Investor Complaints data to be displayed by Depository Participants on their respective website

Data for every month ending (March 2024)

Sr. No.	Received From	Carried forward from previous Month	Received during the month	Total Pending	Resolved*	Pending for the end of the month**		Average Resolution Time^ (in Days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly form Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	**Grand Total**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints

Sr. No.	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	July 2023	0	0	0	0
2	August 2023	0	0	0	0
3	September 2023	0	0	0	0
4	October 2023	0	0	0	0
5	November 2023	0	0	0	0
6	December 2023	0	0	0	0
7	January 2024	0	0	0	0
8	February 2024	0	0	0	0
9	March 2024	0	0	0	0
10	April 2024	0	0	0	0
	Grand Total	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any

**Should include total complaints pending as on the last day of the month, if any

^Average resolution time is the sum total of the time taken to resolve each complaint in the current month divided by total numbers of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr. No.	Financial Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2	3	4	5	6
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**