## **Annexure A**

## **Escalation Matrix**

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Vaishali Sawant	1003,Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	Mobile No: 9819512171	dp@investeria.in
Head of Client Servicing	Vaishali Sawant	1003,Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	Mobile No: 9819512171	dp@investeria.in
Compliance Officer	Sanjay v. Kotak	1003,Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	Mobile No: 9909959595	compliance@investeria.in
CEO	Sanjay v. Kotak	1003,Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	Mobile No: 9909959595	compliance@investeria.in

## NOTE- WORKING HOURS 10.00 am TO 6.00 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a> or SEBI at <a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.