

### Annexure C

**Format for Investor Complaints data to be displayed by Depository Participants on their respective website**

**Data for every month ending (April 2025)**

Sr. No.	Received From	Carried forward from previous Month	Received during the month	Total Pending	Resolved*	Pending for the end of the month**		Average Resolution Time^ (in Days)
						Pending for Less than 3 Months	Pending for Less than 3 Months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	1	0	1	0	0	1
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>

#### **Trend of monthly disposal of complaints**

Sr No.	Month	Carried Forward From Previous month	Received	Resolved*	Pending**
1	November 2024	0	0	0	0
2	December 2024	0	0	0	0
3	January 2025	0	1	1	0
4	February 2025	0	0	0	0
5	March 2025	0	0	0	0
6	April 2025	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any

\*\*Should include total complaints pending as on the last day of the month, if any

^Average resolution time is the sum total of the time taken to resolve each complaint in the current month divided by total numbers of complaints resolved in the current month.

#### **Trend of annual disposal of complaints**

Sr No.	Financial Year	Carried Forward from Previous Year	Received During the Year	Resolved during the Year	Pending at the end of the Year
1	2023-2024	0	0	0	0
2	2024-2025	0	1	1	0
3	2025-2026	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*Date Displayed up to April 2025