

Annexure A
Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Vaishali Sawant	1003, Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	9819512171	dp@investeria.in
Head of Client Servicing	Vaishali Sawant	1003, Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	9819512171	dp@investeria.in
Compliance Officer	Sanjay V. Kotak	1003, Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	9909959595	compliance@investeria.in
CEO	Sanjay V. Kotak	1003, Ruby Cresent Business Boulevard, Above Axis Bank, Ashok Nagar, Kandivali East. Mumbai-400101	9909959595	compliance@investeria.in

NOTE- WORKING HOURS 10.00 am TO 6.00 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with **CDSL** at <https://www.cdslindia.com/Footer/grievances.aspx> or **SEBI** at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at **SEBI SCORES/ Depository portal**.